

**HAYS UTILITY SOUTH
APPLICATION FOR UTILITY SERVICE
TIMBER LANE UTILITY DISTRICT (TLUD)**

ADDRESS INFORMATION

Subdivision		Check all that apply:	Previous Address with TLUD?
Address: # and street		<input type="checkbox"/> Irrigation System	If the answer is yes, address?
City and Zip		<input type="checkbox"/> Pool	
Start Date of Service		<input type="checkbox"/> Spa	
Billing address the same?		<input type="checkbox"/> Other	Move out date?
If no, Address, City, State and ZIP			

RESIDENT INFORMATION

First Name		Middle Name	
Last Name		Home or Office Number	
Cell Phone		Driver's License # / Tax I.D. #	
E-mail		Check whether you are	<input type="checkbox"/> Owing <input type="checkbox"/> Renting

OWNER REQUIRED INFORMATION

Date of Purchase (must provide proof of purchase)		Purchased From? Full Name and Address	
Deposit	\$100	Application Fee	\$30
Is this your Primary Residence?		If no, Address of Primary?	

RENTER REQUIRED INFORMATION

Beginning Date of Lease		End Date of Lease	
Deposit	\$200	Application Fee	\$30
Landlord Name		Landlord Address	
Landlord Phone Number		Landlord Email	

OTHER REQUIRED DOCUMENTS

1. Lease and/or proof of ownership.
2. Deposit and application fee paid in full with either cash or money order.
3. Two forms of I.D. – (Government Issued ONLY) Photo I.D. required.
4. Signed service agreement provided by HAYS UTILITY SOUTH on behalf of the District.
5. By submitting this application, you authorize HAYS UTILITY SOUTH to set up service at the above address and acknowledge the named resident will take on full responsibility of the utility bills from the start date of service until the account is closed.

SIGNATURES

Signature		Hays Utility South Representative	
Printed Name		Printed Name	
Date		Date	

Welcome to the Timber Lane Utility District. The following information is being provided to help you become familiar with the policies and procedures relating to your water and sewer service. The District requires a security deposit and application fee, which **MUST** be paid prior to setting up service, by cash or money order only. The deposit will be refunded when your account is closed and paid in full.

Water Service is provided at the following rate:

0 – 5,000 gallons	\$13.25 (this is the minimum)
5,001 – 10,000 gallons	\$1.85 per thousand gallons
10,001 – 18,000 gallons	\$2.25 per thousand gallons
18,001 gallons & over	\$2.60 per thousand gallons

Sewer Service is provided at the following rate:

0 – 5,000 gallons	\$14.25 (this is the minimum)
5,001 – 10,000 gallons	\$1.50 per thousand gallons
10,001 gallons & over	\$1.70 per thousand gallons

North Harris County Regional Water Authority Fee (RWA)

\$2.76 per thousand gallons of water used

Penalties and Fees

A 15% penalty will be assessed if payment is received after the due date. This amount is shown in the “Pay this Amount After” block on your bill.

If your account remains past due at the time current bills are generated, a delinquent bill will be generated and mailed to your address. Information regarding possible termination and additional fees associated with being past due will be located in the message box of your bill.

Should you remain past due a delinquent letter will be mailed to your address and a \$5.00 letter fee added to your account. 48 hours prior to termination of service a door hanger will be hung with information regarding the amount due to avoid termination and a \$15.00 door hanger fee will be added to your account.

On the scheduled day of termination, a \$50.00 additional deposit and a \$37.00 disconnect fee will be added to your account. **The full balance of the account is required to restore service.**

Appeals of utility bills, water usage or other request; must be submitted in writing a week prior to termination of service, along with a payment towards the account you are appealing. A written appeal does NOT release you of any charges or the possibility of termination. It simply means your account is being reviewed by the District’s area manager. Please talk with your customer service representative for more details.